

# CLEANING AND MAINTENANCE

**When purchasing a Meet PAT product, we ask you the customer to “help us out”**

Being an owner of a Meet PAT water station we ask you to look after and care for your water station through regular cleaning and maintenance. Often, public amenities (for example toilets) are regularly cleaned however public drinking fountains are often over looked! We want to change this.

We're aiming for the cleanest and most desirable water stations in the world and know that there is better adoption, user engagement and respect if they are well maintained. By following a few key steps in the installation (see Installation considerations) of your unit and having a cleaning plan in place. You will get the best out of your unit and increase the user satisfaction.

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## CLEANING RECOMMENDATIONS:

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- Meet PAT recommends cleaning the unit every 2-4weeks (Subject to use and location).
- Clean and wipe down all external surfaces including mesh drainage area. Use a non-acidic, non-abrasive cleaner and a brush if required.
- Check base of graphics panel for any residual moisture or dirt. If required, remove panel as per unit instruction book, clean panel and base area of unit and check drain holes for blockages.
- Check that the buttons and unit is functioning properly Check the water is clean, clear and tasting great.

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## DETAILED SERVICE:

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Meet PAT recommends a detail service every 6 -12months or 6000Lt of water – whichever is first.

This service should include:

- Change the flow meter batteries. (see flow meter instructions within unit instruction book)
- Detailed external and internal surfaces (including fittings) clean.
- Check drainage is working correctly
- Inspection of all the fittings and hosing. Replace any damaged or leaking parts.
- For additional safeguard, flush lines with diluted hydrogen peroxide solution or similar. We recommend using a Meet PAT cleaning kit to maintain product warranty.
- Change the filter (if installed in the unit) - (refer to filter replacement guide within unit instruction book)